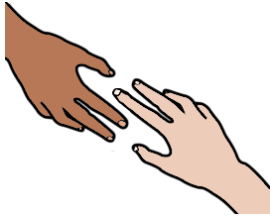




Tell us what you think



Part 4. About the help you got



We want to know

- what help you got

and

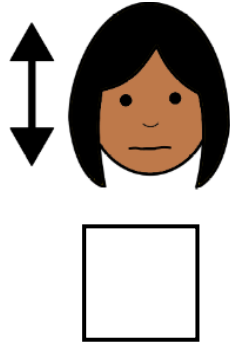


- what the help was like?

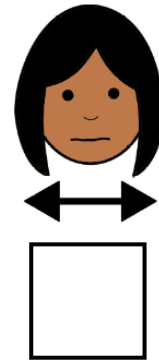


1. Did you ask for help after you were hurt? Like

- go to hospital
- call a friend.



Yes.

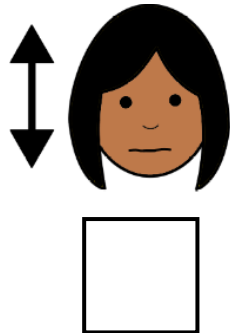


No.

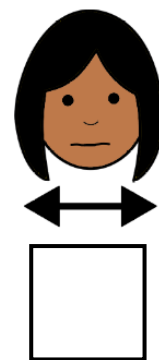
Go to question 13.



2. Did you get help?

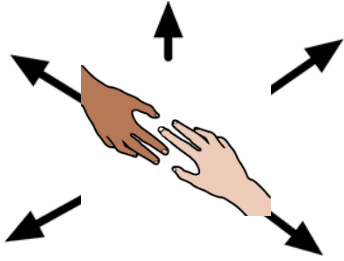


Yes.



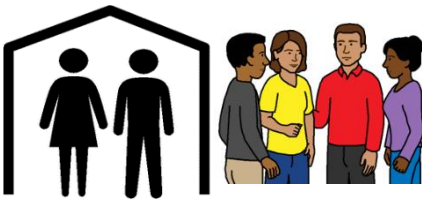
No.

Go to question 13.



3. Where did you get help?

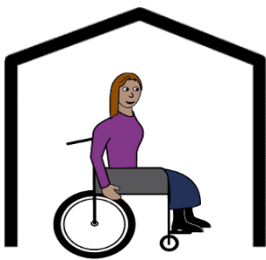
Tick any that are right for you.



Family

or

Friends.



A place that knows about your disability.



A womens place. It helps women when there is violence in their lives.

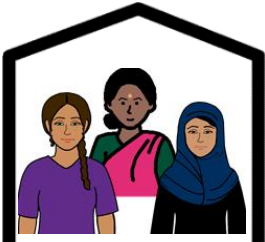


A therapist to talk to.



A place that knows about the law. Like

- the police
- the Court.

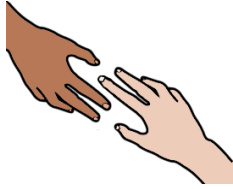


A place that has the

- same culture as you
- same language as you.

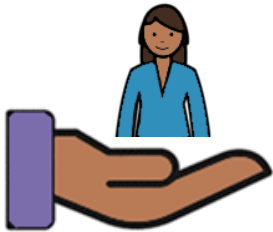


Other. Can you tell us?



4. What sort of help did you want?

Tick any that are right for you. You wanted help to



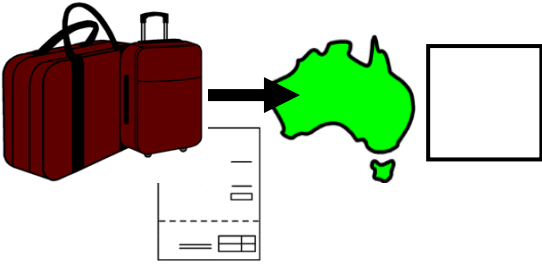
- be safe



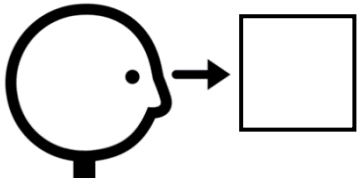
- think about how you feel



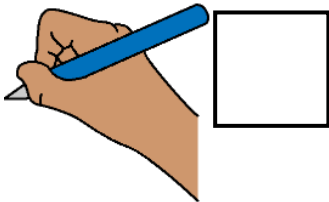
- tell the police
- go to Court
- read legal papers



- know what will happen to your visa



- find other places that can help you

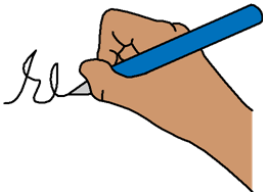


- other. Can you tell us?



5. You asked for help. Tell us

- what went well
- and**
- what did **not** go well.

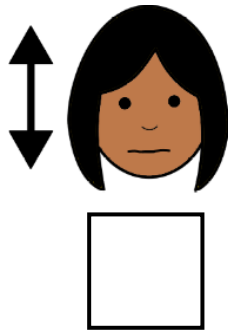


Write what you think.

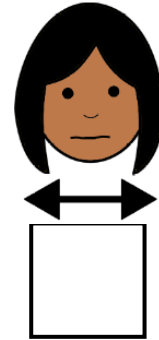


6. Did you go to a big service to get help? Like

- hospital
- or
- police?



Yes.

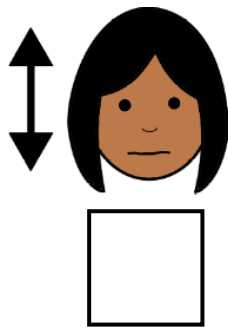


No. Go to question 9.

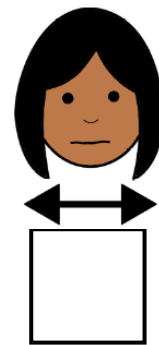


7. Was it hard to get help there? Like

- did they understand you
- or
- did you understand them?



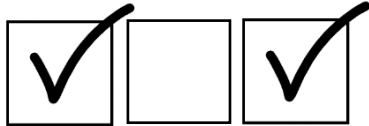
Yes.



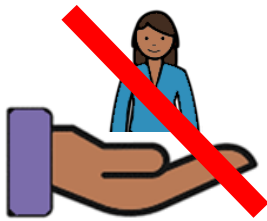
No. Go to question 9.



8. What made it hard?



Tick any that are right are you.

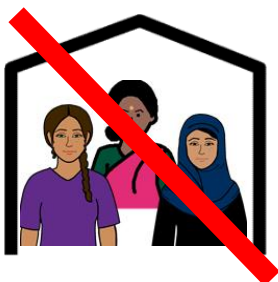


You did **not** trust them.

You did **not** feel safe to go there.

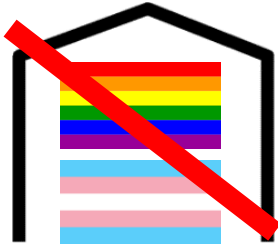


You did **not** know how they can help



You did **not** think they would treat you in a fair way. Like they may be rude.

It was about your culture.



You did **not** think they would treat you in a fair way. Like they may be rude to you. It was that you are LGBTQI+.



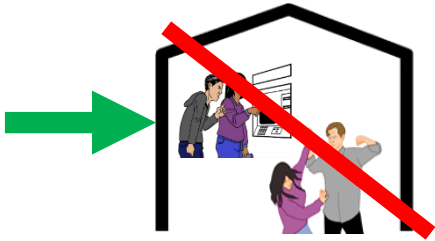
You tried that before. They did **not** help you then.



You did **not** have the time to get there
You did **not** have money to get there

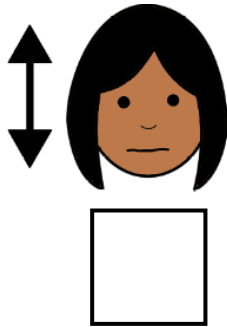


Other. Can you tell us?

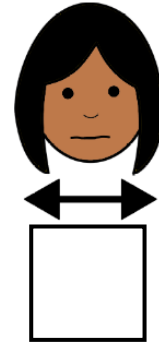


9. Did you ask for help from a service near you?

Like a place for women. A place that helps you when there has been violence.



Yes.

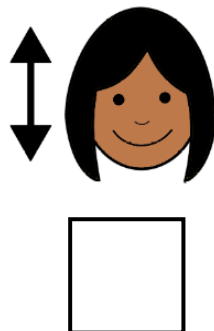


No. Go to question 12.

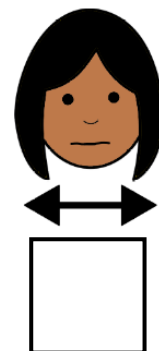


10. Was it hard to get help there? Like

- you did **not** know the way there
- or
- you did **not** feel safe.



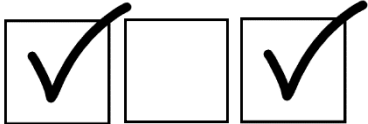
Yes.



No. Go to question 12.



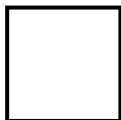
11. What made it hard?



Tick any that are right for you.

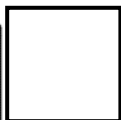
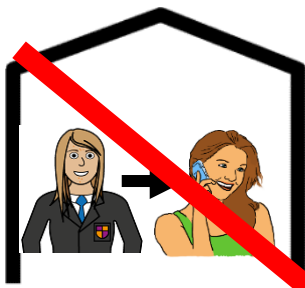


They can **not** help you. Like



• they did **not** have staff to help you

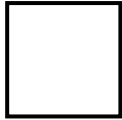
or



• you did **not** fit the service. Like
they do **not** help people your age.

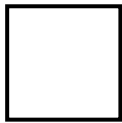
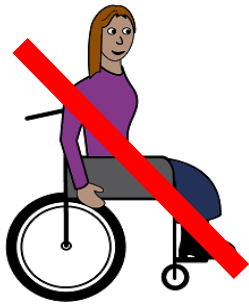


They did **not** understand your needs. Like

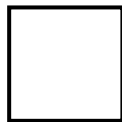
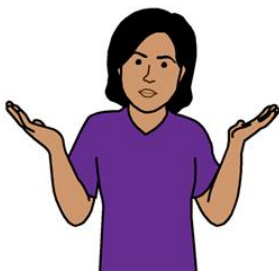


- about your culture

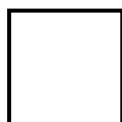
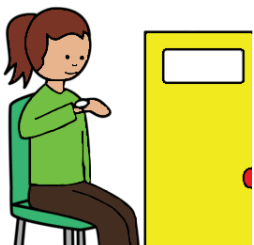
or



- about your disability.



- you did **not** know if they can help



- you had to wait for a long time



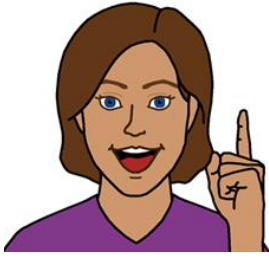
- you did **not** have the time to get there
- you did **not** have money to get there



- you did **not** trust them
- you did **not** feel safe to go there

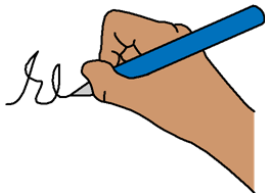


- other. Can you tell us?



12. Think about what it was like to get help

Are there other things to tell us?

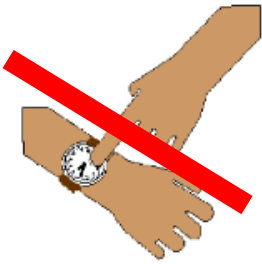


Write what you think.



13. What made it hard for you to **ask** for help?

Tick any that are right for you.



You were **not** ready to talk.



You were **not** able to get to the help. Like

- you need money to get there
- you need help to get there.



You did **not** think the service will treat you well.

Like will they say it was your fault?



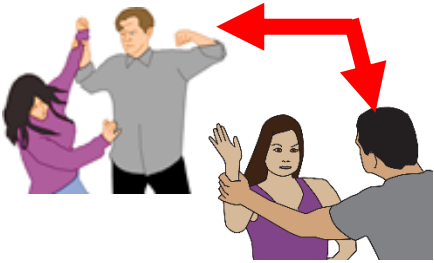
You were scared of the person who hurt you.



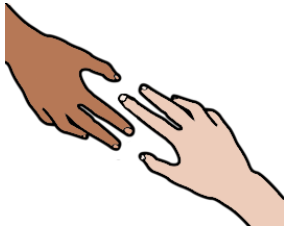
You were scared they will take your child.



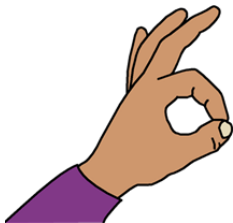
Other. Can you tell us?



14. A person was violent to you.

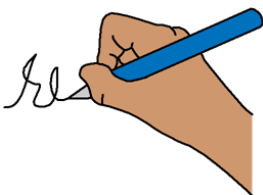


You want to get help.



What will make this

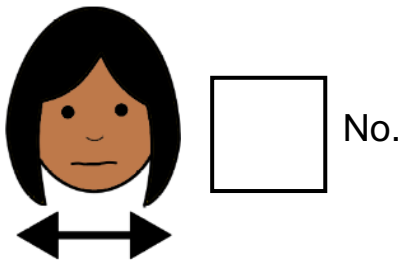
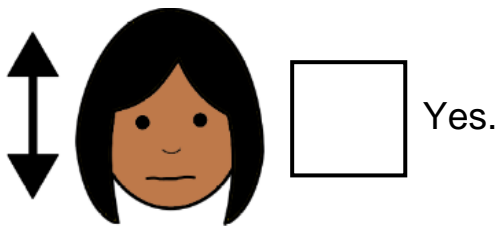
- safe to do
- easy to do?



Write what you think.



15. Did you ever go with a person when she asked for help? Like a friend.

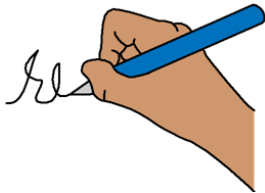


Go to **Part 5. Speak Up. Make it right.**



16. Tell us

- what went well
- and**
- what did **not** go well.



Write what you think.



Go to **Part 5. Speak Up. Make it right.**